How do I upgrade the software on my LIFEPAK CR Plus or LIFEPAK EXPRESS AED to the 2005 AHA guidelines?

**Explanation:**
A Software Upgrade Kit can be ordered from Physio-Control to upgrade your LIFEPAK CR Plus and LIFEPAK EXPRESS AEDs with cprMAX™ technology. The Upgrade Kit includes a CD containing AED software and electronic copies of AED Reference Manual/Operating Instructions (multiple languages). The upgrade can be installed on multiple LIFEPAK CR Plus and LIFEPAK EXPRESS AEDs. The part number for software only is 3207072-003. The upgrade requires the use of an infrared adapter (IrDA) for USB port, so if you do not have one for your device, you may want to order one. Part number for the upgrade kit with an IrDA adapter for USB port is 3207072-004.

For installation instructions, please refer to the LIFEPAK CR Plus/LIFEPAK EXPRESS AEDs V3.0 Software Upgrade Quick Start Guide provided with your CD software.

**Troubleshooting:**
If you encounter any problems during the AED software upgrade, first follow the installer screen suggestions. If problems continue, contact Tech Support at 800-442-1142 or http://www.physio-control.com/support/contact/.

**Limited Warranty:**
The Limited Warranty covering the device remains in effect provided the software is upgraded in accordance with the directions and documentation supplied by Physio-Control and you connect to the Internet after installation so the upgrade can be properly recorded.

**If you need to uninstall the upgrade software from your computer:**
1. Make sure you have saved a copy of the new Operating Instructions/Reference Manual on the CD.
2. Select Add or Remove Programs from the computer’s Control Panel.
4. Click Remove to uninstall the upgrade application from your PC.

You cannot uninstall the upgrade software until the AED update reports have been automatically delivered to Physio-Control.

**References:**
LIFEPAK CR Plus/LIFEPAK EXPRESS AEDs V3.0 Software Upgrade Quick Start Guide

**Applies to:**
LIFEPAK CR Plus AED
LIFEPAK EXPRESS AED

For further information, please contact your Physio-Control representative at 800.442.1142 or visit our website at www.physio-control.com

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